

May 8, 2026

UPDATED HBT ADMINISTRATION GUIDE

The revised HBT Administration Guide Version 7.0 (May 2026) is now available on Pacific Blue Cross' (PBC) ADMINnet. There continues to be 3 types – Healthcare, CSSEA and Permitted Employers – to better accommodate the needs of our Employers across different sectors.

To locate the HBT Administration Guide relevant to your organization, please access it within the 'Messages' tab on PBC's ADMINnet.

Attached is a list of the amended pages and a summary of the changes. **Please review this information carefully, as it may affect your administrative procedures.**

Kindly disregard previous versions of the HBT Administration Guide and use Version 7.0 going forward.

Please forward this document to all departments within your organizations that may require and rely on this information.

Questions

If you have any questions, please contact your designated Benefits Administrator or BenefitsTeam@hbt.ca or 604-736-2087; Toll-free at 1-888-736-2087.