

July 4, 2023

NOTIFICATION OF THE BENEFITS IDENTIFICATION (BID) PORTAL BLACK-OUT PERIOD

Further to the HBT eflash sent on June 26, 2023, advising that the BID Portal will be moving to a new platform. There will be a black-out period expanding over one weekend in order to migrate data from the old portal to the new portal. The black-out period will begin end of day on Wednesday, July 5. During the black-out period, employers will not be able to access the BID portal.

After completion of the migration of data, you will receive an email with instructions on how to log in to the new BID portal. Once logged in, you will be required to change your password and asked to complete a security question.

HBT has attached the new BID portal guide to assist you in navigating the new platform.

We apologize in advance for any inconvenience this may cause.

Please forward this document to all departments within your organizations that may require and rely on this information.

Questions

If you have any questions, please contact the HBT Benefits Team:

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