



HEALTHCARE BENEFIT TRUST

June 1, 2011

## HBT Addresses Client Services in the Event of a Postal Strike

To avoid or minimize any business disruptions in the event a postal strike occurs and mail delivery is affected, HBT is offering clients the following service provisions:

### HEALTHCARE BENEFIT TRUST

- » **FINANCE: ELECTRONIC FUND TRANSFER OPTION**  
Members have the option of paying their contributions by electronic fund transfers through their banking institution. HBT account details can be provided by Angela Jiu at [angela.jiu@hbt.ca](mailto:angela.jiu@hbt.ca) or 604-678-8032.
- » **GROUP BENEFITS**  
We will be communicating via email or fax whenever possible and we will use courier instead of mail in the event of a strike.
- » **REHABILITATION SERVICES: [ONLINE EMPLOYEE REFERRAL](#)**  
HBT now offers the option of completing and submitting employee referrals to Rehabilitation Services online.

For more information on the referral criteria and to access the e-forms, please visit

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### PACIFIC BLUE CROSS

Online access, direct deposit and online statements are available to all employees and will be the options of choice. Please encourage your employees to sign up for direct deposit.

Follow this link to learn more about PBC plan in the event of a postal strike:

<http://www.pac.bluecross.ca/corp/members/Default.aspx>

### GREAT-WEST LIFE

Direct deposit and courier will be the options of choice. GWL has pro-actively contacted all LTD claimants who are not currently registered for Direct Deposit recommending they register.

Follow this link to learn more about GWL plan in the event of a postal strike:

<http://www.greatwestlife.com/001/Home/index.htm>

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*Please ensure that this communication is distributed to the appropriate people within your organization.*

**Elisabeth Whiting**

Director, Public Affairs & Stakeholder Relations